LIFE INSURANCE Customer Information Sheet / Know Your Policy This document provides key information about your policy. You are also advised to go through your Policy Document.

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Sr. No.	Title	Description in simple words (Please refer applicable Policy Clause Number in next column)	Policy Clause Number	
1.	Name of the Insurance Product	Future Generali New Assure Plus Plan (UIN: 133N065V03)	Part A.1	
	and Unique Identification Number (UIN)			
2.	Proposal Number	XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX	Part A.3a	
3. 4.	Type of Insurance Policy Basic Policy Details	You have chosen plan << XXX>>	Part A.1 Part A.3e,3f & PART. C	
		Your Policy Term is of < <xxx>> years and Premium Payment Term is of <<xxv>> years. You have chosen Death Sum Assured of Rs. <<xxx>> Your Maturity Sum Assured is Rs. <<xxx>></xxx></xxx></xxv></xxx>		
		Your chosen Premium Payment Frequency is < <xxx>> and your Installment Premium (without applicable taxes) is Rs. <<xxx>></xxx></xxx>		
5.	Policy Coverage/ Benefits payable	Maturity Benefit: Once your policy matures at the end of the Policy Term and if you have paid all your due premiums, you will receive Maturity Benefit as per the chosen option.	Part C.3	
	payable			
		Guaranteed Maturity Sum Assured i.e Rs < <xxx>>plus Vested Compound Reversionary Bonuses, if any, plus Terminal Bonus, if any, shall be paid at maturity.</xxx>		
		Death Benefit:	Part C.2	
		Death Dereith a proble shall be higher of:	Part C.2	
		a. 105% of all the Total premiums paid; and		
		 b. Death Sum Assured i.e. Rs.<<xxxx>> plus vested Compound Reversionary Bonuses, if any plus Terminal Bonus, if any.</xxxx> 		
		The policy will terminate on payment of death benefit:		
		Survival Benefit: Not Applicable		
		Surrender:	Part D.2	
		We recommend you to continue paying the premiums regularly to enjoy all the benefits in the policy and achieve your planned milestones. You do have an option to cash-in (surrender) after completion of first policy year provided one full year premium has been received. The surrender value may be less than the sum of premiums paid. You may		
		evaluate loan option allowed under this policy instead of surrender in case of emergency.		
		The policy terminates on surrender and no further benefits are payable under the Policy. Please refer to your Benefit Illustration and Policy Document for more details.		
6.	Riders opted, if any	Not Applicable		
7.	Exclusions (What the policy does not cover)	• Suicide Exclusion In case of death of Life Assured due to suicide within 12 months from the date of Commencement of risk under the Policy or from the date of Revival of the Policy, as applicable, the	Part F. 5	
	,	Nominee or beneficiary of the Policyholder shall be entitled to at least 80% of the Total Premiums Paid till the date of death or the Surrender Value available as on the date of death		
		whichever is higher, provided the Policy is In-force.		
8.	Waiting /lien Period, if	Not Applicable		
0	any Grace period	Green period magner that time granted by the Company from the dual date of payment of promises without any analysis and the first which have the	Port C 7	
9.	отаке репои	Grace period means the time granted by the Company from the due date of payment of premium, without any penalty or late fee, during which time the policy is considered to be inforce with the risk cover without any interruption, as per the terms & conditions of the policy.	ratt./	
		As you have opted for < <xxxx>> premium payment frequency, the grace period applicable to you is <<xxx>> days.</xxx></xxxx>		
L				
10.	Free Look Period	If you disagree with any of the terms and conditions, you have a right to return the Policy within 30 days of receipt of the Policy Document and the Company will refund the premium if no claim made.	Part D. 1	
11.	Lapse, paid-up and revival of the Policy	Lapse If due premiums for first one (1) year have not been paid in full within the grace period, the policy shall lapse and will have no value. All risk cover and benefit cease while the policy	Part C 6.a	
	, , , , , , , , , , , , , , , , , , , ,	is in lapsed status.		
		Paid-Up	Part C 6.b	
		If due premiums for the first one (1) or more policy years have been paid and any subsequent premium is not paid within the grace period, the policy will be converted into a paid- up policy.		
		If a policy is converted into a paid-up policy, it will not accrue any future bonuses and the Death Benefit and Maturity Benefit will be reduced. The bonuses already accrued, remains		
		attached to the policy.		
		Revival. • You have the option to revive a lapsed/paid-up policy within five (5) consecutive years from the date of the first unpaid premium.	Part D. 3	
		 The revival will be considered on the receipt of the application from the policyholder along with the proof of continued insurability of life assured and on payment of all overdue premiums with interest, if any. 		
		On revival, the simple interest rate of 9% p.a. shall be charged by the Company for the Financial Year 2024 -2025. However, the company may decide to increase the interest		
		charged on revival from time to time with a prior approval from IRDAI.		
12.	Policy Loan, if applicable	You may avail a loan once the policy has acquired a Surrender Value. The maximum amount of loan that can be availed is up to 85% of the Surrender Value. The minimum amount of policy loan that can be taken is Rs. 10,000. For more details, please refer to the policy document.	Part D. 4	
40	0		0.450	
13.	Claims / Claims Procedure	Claims TAT 1. Raising claim requirements after lodging the claim- Within 10 days	Part F.3	
		Death claim decision for cases without investigation requirement- Within 15 days Death claim decision for cases with investigation requirement- Within 45 days		
		Claims Procedures	Part F.3	
		a) The death of the Life Assured must be notified to us in writing along with proof of death, mandatory documents and any other available appropriate documents, not later than 90		
1		days from the date of death of the Life Assured. b) The Claim Procedure is detailed at the company website https://life.futuregenerali.in/claims		
		Call centre number of the insurer: 18001022355 Customer Service email: care@futuregenerali.in or claims.support@futuregenerali.in Website: Life.futuregenerali.in	Part F.3	
		Customer Portal: Customer.life.futuregenerali.in OR FG Life App Tel: + 91-22-4097 6666		
		Details of Company officials		
		Chief Operating Officer Unit 801 and 802, 8th floor, Tower C, Embassy 247 Park,		
		L.B.S. Marg, Vikhroli (W), Mumbai - 400083		
		Website link for downloading the Claim forms: https://life.futuregenerali.in/claims/claim-forms		
14.	Policy Servicing	Policy Servicing TAT:	Part A.1	
	y corrong	Financial Transaction - 7 days from the date of request received.		
		Non-Finacial Transaction - 7 days from the date of request received.		
		Website link for downloading the policy servicing forms: https://life.futuregenerali.in/customer-service/forms-downloads		
		Website link for List of documents required for policy servicing: https://life.futuregenerali.in/customer-service/customer-service-faqs		
		Call centre number of the insurer/ Customer Service email / Website / Customer Portal/ Details of Company officials: Same as section 14 (Claims/Claims Procedure)		
L_			2.104.0	
15.	Grievances/Complaints	In case you have any grievance, you may approach our Grievance Redressal Cell: *Email us at care@futuregenerali.in, or	Part G.1 - Grievance Redressal Procedure &	
1		*Write in to our below Communication address:	List of Insurance	
1		Customer Services Department Unit 801 and 802, 8th floor, Tower C, Embassy 247 Park,	Ombudsmen	
		L.B.S. Marg, Vikhroli (W), Mumbai – 400083, or		
		+You may also reach out to Your nearest branch. You can locate Your nearest branch on Our Website at https://life.futuregenerali.in/customer-service/branch-locator/		
		Raise your concern online at https://life.futuregenerali.in/customer-service/enquiry-form		
		*Naise your concern online at https://iiie.tuturegeneraii.iih.customer-service/enquiry-form *If you are a Senior citizen , you may write to us at the following id: senior.citizens@futuregenerali.in for priority assistance		
		In case not satisfied with the resolution of your grievance:		
		Write to our Grievance Redressal Officer at gro@futuregenerali.in, or		
		Approach IRDAI (Insurance Regulatory and Development Authority of India) Online portal: http://www.igms.irda.gov.in		
		*Toll Free Number: 155255 / 1800 425 4732, or *Approach Insurance Ombudsman; please visit https://www.cioins.co.in/ombudsman for details		
		л фунован в пользования, расвое частицов, интисканно постания постания постания постания постания постания пост Постания постания постани		
Dest	ration by the Police Halden			
	activation by the Policy Holder. have read the above and confirm having noted the details.			

I have read the above and confirm having noted the details.

shall prevail.

Care EffuturegeneralLin

The Company has an Anti-Fraud Policy in place. Life coverage is included in this product. Please visit the website for more details. If you have any request, grievance, complaint or feedback, you may reach out to us at care @futuregeneralLin. For further details please access the first. https://file.futuregeneralLin/customer-service/grievance-redressal-procedure. Future Groups is and General Group's liability is restricted to the extent of their shareholding in Future GeneralLinda. Life Insurance Company Limited. (RDA Reps. No. 133) (CIN-UBBOR/INH-2009FLC165828), Regd. Office & Corporate Office address: Unit 801 and 802, 8th floor, Tower C, Embassy 247 Park, L.B.S. Marg. Vikihroi (W), Mumbai -400083 | Email: Care @futuregeneralLin | Call us at 1800 1012 2355 | Website: life.futuregeneralLin | Comp. Code : Comp. November-2024_2797

BEWARE OF SPURIOUS PHONE CALLS AND FICTITIOUS/FRAUDULENT OFFERS

IRDAI is not involved in activities like selling insurance policies, announcing bonus or investment of premiums. Public receiving such phone calls are requested to lodge a police complaint.

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Your Policy Term is of <<XXX>> years and Premium Payment Term is of <<XX>> years. >> and your Installment Premium (without applicable taxe Policy Coverage/ Bene payable Part C.3 nactivity benefit.

Once your policy matures at the end of the Policy Term and if you have paid all your due premiums, you will receive Maturity Benefit as per the chosen option. Guaranteed Maturity Sum Assured i.e Rs <<XXX >>plus Vested Compound Reversionary Bonuses, if any, plus Terminal Bonus, if any, shall be paid at maturity. Death Benefit : Death benefit payable shall be higher of: Part C.2 a. 105% of all the Total premiums paid; Or
b. Death Sum Assured i.e. Rs. <<XXXXXVS

Albert Sum Assured i.e. Rs. <<XXXXXVS

Albert he death of the file assured, the pointify will continue to participate in profits of the participating Life Assurance Policyholders' fund of the company during the policy term and Guaranteed Maturity Sum Assured plus Vested Compound Reversionary Bonuses, if any plus Terminal Bonus, if any shall be payable at the end of the policy term. No future premiums are payable in case of death of the life assured during the policy term.

The policy will terminate on payment of entire death benefit. Survival Benefit: Not Applicable Part D.2 Surrender:
We recommend you to continue paying the premiums regularly to enjoy all the benefits in the policy and achieve your planned milestones. You do have an option to cash-in surender) after completion of first policy year provided one full year premium has been received. The surrender value may be less than the sum of premiums paid. You may weakale tion option allowed under this policy instead of surmeder in case of emergency.
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reminums with interest, if any.

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a) The ceath of the Life Assured must be notified to us in writing along with proof of death, mandatory documents and any other available appropriate documents, not later than 90 days from the date of death of the Life Assured.

Shall be the Claim Procedure is detailed at the company website https://life.futuregeneralLin/claims

Call centre number of the insurer: 18001022355 Customer Service email: care@futuregeneralLin or claims.support@futuregeneralLin Website: Life.futuregeneralLin Customer.life.futuregeneralLin OR FG Life App

Tel. + 31 22-4079 Gelb date

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Call centre number of the insurer/ Customer Service email / Website / Customer Portal/ Details of Company officials: Same as section 14 (Claims/Claims Procedure) In case you have any grievance, you may approach our Grievance Redressal Cell:

*Email us at care (Biturespeneral in, or

*With in to our below Communication address:

Customer Services Department

LB S. Marg, Withrol (W), Mumbai - 400083, or Part G.1 - Grievance Redressal Procedure & List of Insurance You may also reach out to Your nearest branch. You can locate Your nearest branch on Our Website at https://life.futuregenerali.in/customer-ser Raise your concern online at https://life.futuregenerali.in/customer-service/enquiry-form
 If you are a Senior citizen, you may write to us at the following id: senior.citizens@futuregenerali.in for priority assist In case not satisfied with the resolution of your grievance:

Write to our Grievance Redressal Officer at groß-hturegenerallin, or

*Approach RBA (Insurance Regulatory and Development Authority of India)

* Online portat: http://www.igms.inda.gov.in

**ToTI Free Number: 155255 / 1800 254 732; or

*Approach Insurance Ombudsman; please visit https://www.cioins.co.in/ombudsman for details

Declaration by the Policy Holder: I have read the above and confirm having noted the details.

Place:

(Signature of the Policyholder)

Note: The information must be read in conjunction with the product brochure and policy document. In case of any conflict between Customer Information Sheet (CIS) and the policy document the terms and conditions mention shall prevail.

The Company has an Anfi-Fraud Policy in place. Life coverage is included in this product. Please visit the website for more details. If you have any request, grievance, complaint or feedback, you may reach out to us at care flitturgemental. In Customers envisor, we have any request, grievance, complaint or feedback, you may reach out to us at care flitturgemental. In Customers envisor, we have a complaint or feedback, you may reach out to us at care flitturgemental. In Customers envisor, we have a complaint or feedback, you may reach out to us at care flitturgemental. In Customers envisor, we have a complaint or feedback, you may reach out to us at care flitturgemental. In Company Limited. (RDAI Regn. No.: 133) (CNLU66010MH2006PLC165288). Regd. Office & Corporate Office address: Unit 801 and 802, 8th floor, Tower C, Embassy 247 Park, L.B.S. Marg, Vishroli (W), Mumbai - 400083 | Email: care@fluuregemental.in | Comp Code - Comp-November-2204_2797

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