

This document provides key information about your policy. You are also advised to go through your Policy Document.

Classification: Internal

16.	Grievances/Complaints	<p>In case you have any grievance, you may approach our Grievance Redressal Cell:</p> <p>•Email us at care@futuregeneral.in, or</p> <p>•Write in to our below Communication address: Customer Services Department Unit 801 and 802, 8th floor, Tower C, Embassy 247 Park, L.B.S. Marg, Vikhroli (W), Mumbai – 400083, or</p> <p>•You may also reach out to Your nearest branch. You can locate Your nearest branch on Our Website at https://life.futuregeneral.in/customer-service/branch-locator/</p> <p>•Raise your concern online at https://life.futuregeneral.in/customer-service/enquiry-form</p> <p>•If you are a Senior citizen, you may write to us at the following id: senior.citizens@futuregeneral.in for priority assistance</p> <p>In case not satisfied with the resolution of your grievance:</p> <p>•Write to our Grievance Redressal Officer at gro@futuregeneral.in, or</p> <p>•Approach IRDAI (Insurance Regulatory and Development Authority of India)</p> <p>• Online portal: http://www.irda.gov.in</p> <p>• Toll Free Number: 155255 / 1800 425 4732, or</p> <p>•Approach Insurance Ombudsman; please visit https://www.oioms.co.in/ombudsman for details</p>	Part G. - Grievance Redressal Procedure & List of Insurance Ombudsmen
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Declaration by the Policy Holder:

I have read the above and confirm having noted the details.

Place:

Date: _____ (Signature of the Policyholder) _____

Note: The information must be read in conjunction with the product brochure and policy document. In case of any conflict between Customer Information Sheet (CIS) and the policy document the terms and conditions mentioned in the policy document shall prevail.

care@futuregeneral.in	1800 102 2355	life.futuregeneral.in
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Life Coverage is included in this Product. The Company has an Anti-Fraud Policy in place. Please visit the website for more details. If you have any request, grievance, complaint or feedback, you may reach out to us at care@futuregeneral.in. For further details please access the link: <https://life.futuregeneral.in/customer-service/grievance-redressal-procedure>. Future Group's and General Group's liability is restricted to the extent of their shareholding in Future General India Life Insurance Company Limited. (IRDAI Regn. No.: 133) (CIN:U66010MH2006PLC165288). Regd. Office & Corporate Office address: Unit 801 and 802, 8th floor, Tower C, Embassy 247 Park, L.B.S. Marg, Vikhroli (W), Mumbai - 400083 | Email: care@futuregeneral.in | Call us at 1800 102 2355 | Website: life.futuregeneral.in | Comp Code :

BEWARE OF SPURIOUS PHONE CALLS AND FICTITIOUS/FRAUDULENT OFFERS

IRDAI is not involved in activities like selling insurance policies, announcing bonus or investment of premiums. Public receiving such phone calls are requested to lodge a police complaint.