

LIFE INSURANCE Customer Information Sheet / Know Your Policy

vo.	Title	Description in simple words (Please refer applicable Policy Clause Number in	next column)	Policy Clause Number/ COI	
		Future Generali Group Term Life Insurance Plan (UIN: 133N003V05)		Part A.	
	and Unique Identification Number (UIN)				
	Proposal Number	XXXXXXXX		Part A.	
	Type of Insurance Policy Basic Policy Details	This is a Group, Non-linked, Pure Risk Yearly Renewable Term Insurance Plan. Your Master Policy Number is < <xxx>> Your Membership Number is <<xxxx>></xxxx></xxx>		Part A.	
		Your Cover Commencement Date is < <dd mm="" yyyy="">></dd>	Your Cover End Date < <dd mm="" yyyy="">></dd>		
		Your Tenure of Cetificate is < <xx>> years Your Installment Premium (without applicable taxes) Rs. <<xxx>> per</xxx></xx>	Your Premium Payment frequency is < <yearly half-yearly="" monthly="" quarterly="">> Your Rider Installment Premium (without applicable taxes) is Rs. <<xxx>></xxx></yearly>	Part A. & COI	
		group/scheme.	Vous Bider Cum Assured in BourseYVV	-	
	Policy Coverage/ Benefits	Your Sum assured is of Rs < <xxx>> per member. Your Rider Sum Assured is Rs. <<xxx>> Benefits Maturity Benefit</xxx></xxx>		Part C. 5 & 2 Part D. 2	
	payable	ayable There is no maturity benefit under this policy. Death Benefit The death benefit (Life Cover) amount payable under the plan is equal to the SuM Assured. The death benefit is payable to the beneficiary in the event of a member's death			
i.	Riders opted, if any	Generali Group Accidental Total Permanent Disability Rider/ Future Generali Group Core Critical Illness Accelerated Rider/ Future Generali Group Accidental Death Rider/		Part A	
7.	Exclusions (What the policy	Suicide Exclusion		Part F. 5	
	does not cover)				
	Waiting /lien Period, if	Waiting Period		NA .	
5.	any	en Period, if Waiting Period Future Generali Group Core Critical liness Accelerated Rider, Future Generali Group Extended Critical Illness Accelerated Rider, Future Generali Group Extended Critical liness Rider, Future Generali Group Extended Critical liness Rider. For each insured member, a 90-day walling period applies from the date of commencement of the scheme or the member's entry to the scheme whichever is later; if critical liness is diagnosed during the period, no benefit is payable.		NA	
).	Grace period	A grace period of 30 days from the premium due date will be allowed for payment of half yearly & quarterly mode and 15 days for monthly mode. There will be no grace period of 30 days from the premium due date will be		Part C.8	
		for clients opting for annual premium payment mode. If the due premiums are not paid within the grace period then the policy will lapse. As you have opted for < <xxx>> premium payment frequency, the grace period applicable to you is <<xxx>> days.</xxx></xxx>			
0.	Free Look Period	On receipt of the Certificate of Insurance, the Insured Member may review the Terms and Conditions stated herein. In case the Insured Member is not satisfied with Terms and Conditions, he / she has an option to return the Certificate of Insurance to the Company within 30 days of its receipt, with a request for cancellation, stating reasons for the same. On such cancellation of the Certificate of Insurance, the Company will refund the premium after deducting a proportionate cost of insurance for the period covered; expenses incurred towards medical examinations, if any, and stamp duty.		Part D.1	
1.	Lapse, paid-up and revival of the Policy				
				Part D 6 & 8	
		The lapsed policy can be revived before the next renewal date of the policy subjection	cct to the Board Approved Underwriting Policy.		
2.	Policy Loan, if applicable	No Policy Loan would be available			
13.	Claims / Claims Procedure	Claims TAT 1. Raising claim requirements after lodging the claim- Within 10 days			
		Death claim decision for cases without investigation requirement- Within 15 da Death claim decision for cases with investigation requirement- Within 45 days			
		Claims Procedures a) The death of the Life Assured must be notified to us in writing along with proof 90 days from the date of death of the Life Assured.	of death, mandatory documents and any other available appropriate documents, not later than		
		b) As an alternate, the intimation can be sent via company website https://life.futu			
		information, if found necessary, in support of the claim.	s://life.futuregenerali.in/group-claims. We may, however, call for additional documents and	Part F. 3	
		d) On receipt of claim intimation with the required mandatory documents, the clai e) On receipt of complete documents, final assessment will be done, claim decis			
	Call centre number of the insurer: 18001022355 Customer Service email: care@futuregenerali.in or groupclaim@futuregenerali.in Webs				
		Details of Company officials			
		Chief Operating Officer Unit 801 and 802, 8th floor, Tower C, Embassy 247 Park,			
_		L.B.S. Marg, Vikhroli (W), Mumbai - 400083			
4.	Policy Servicing	Policy Servicing TAT: Financial Transaction - 7 days from the date of request received. Non-Financial Transaction - 7 days from the date of request received. Website link for downloading the policy servicing forms: https://life.futuregenerali.in/customer-service/forms-downloads Website link for List of documents required for policy servicing: https://life.futuregenerali.in/customer-service/customer-service-fags			
				Part A.	
			penerali.in/customer-service/customer-service-raqs Portal/ Details of Company officials: Same as section 14 (Claims/Claims Procedure)		
		In case you have any grievance, you may approach our Grievance Redressal Cell: -Finall us at care@futureneneral in or		†	
		•Email us at care@futuregenerali.in, or •Write in to our below Communication address:			
		Customer Services Department Unit 801 and 802, 8th floor, Tower C, Embassy 247 Park,			
		L.B.S. Marg, Vikhroli (W), Mumbai – 400083, or			
		•You may also reach out to Your nearest branch. You can locate Your nearest br	ranch on Our Website at https://life.futuregenerali.in/customer-service/branch-locator/		
5.	Grievances/Complaints	•Raise your concern online at https://life.futuregenerali.in/customer-service/enq •If you are a Senior citizen, you may write to us at the following id: senior.citizen	uiry-form s@futuregenerali.in for priority assistance	Part G Grievance Redressal Procedur & List of Insurance Ombudsmen	
		In case not satisfied with the resolution of your grievance:			
		Write to our Grievance Redressal Officer at gro@futuregenerali.in, or *Approach IRDAI (Insurance Regulatory and Development Authority of India			
			V.		
		Online portal: http://www.igms.irda.gov.in	,		
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Declaration by the Policy Holder:
I have read the above and confirm having noted the details.

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The Company has an Anti-Fraud Policy in place. Life coverage is included in this product. Please visit the website for more details. If you have any request, grievance, complaint or feedback, you may reach out to us at care@futuregeneral.in. For further details please access the link: https://life.futuregeneral.in/customer-service/grievance-redressal-procedure. Future Group's and Generali Group's labelity is restricted to the extent of their shareholding in Future Generali India Life Insurance Company Limited. (IRDAI Regn. No. 133) (CINUEQE-C165288), Regd. Office & Corporate Office address: Unit 801 and 802, 8th floor, Tower C, Embassy 247 Park, L.B.S. Marg, Vikhroli (W), Mumbai - 400083 | Email: care @futuregeneral.in | Call us at 1800 102 2355 | Website: life.tuturegeneral.in | Comp Code: Comp-October-2024, 2323.

BEWARE OF SPURIOUS PHONE CALLS AND FICTITIOUS/FRAUDULENT OFFERS